



## **DELIVERY REGULATIONS – BRUSH SALES – SWEDEN**

### **Prices**

Stated prices are valid excluding freight and VAT.

### **Price changes**

The seller has the right to change prices that are caused by suppliers increased prices, exchange rates, taxes, duties and import duties. The changes can be made without any notification, if nothing else is agreed.

### **Terms of payment**

30 days net, after that interest will be charged according to Swedish reference interest rate +8% on overdue payments.

### **Terms of delivery**

CPT, according to INCOTERMS if nothing else is agreed.

Freight will be charged at cost price

### **Claims**

Must be made in written within 14 days after receipt of goods.

### **Responsibility limitation and Ground for liberation**

According to NL01

### **Ownership reservation**

The delivered goods remain the property of the seller, until full payment is made, as far as such ownership reservation is valid according to applicable law.

**As for the rest, delivery conditions according to NL01 with above mentioned supplement are applicable.**

### **Returns**

- For all kind of returns, please contact our Customer Service that will give you a return number to use on all attached documents concerning the returned products.
- Returns caused by Osborn can be sent back freely by using forwarder DHL our ref.no. **189910**.
- Returns NOT caused by Osborn, to be sent back without any charges for Osborn.
- Purchase date and purchase order number must be stated on the returned products.
- We do not accept returned products older than 6 months.
- Credit will be made according to valid price list at the time for buying the goods with 5% deduction or minimum 500 SEK (50 €).
- We do not accept returns of specials/custom made products.
- We expect the products to be sent back in unchanged and undamaged condition.